

GPS Driving School Policies

Terms & Conditions

1. Driver Education Course Completion (U-Certificate)

To qualify for the Driver Education Course Completion Certificate (U-Certificate), students must meet the following requirements:

- Classroom training must be completed before in-vehicle lessons begin.
- Class 7 GDL and Class 5 GDL students must complete:
 - 15 hours classroom training
 - Minimum 10 hours driving lessons
- Class 5 Full or higher licence holders must complete:
 - 15 hours classroom training
 - Minimum 6 hours driving lessons
- Students must achieve:
 - 80% in classroom training
 - 75% in driving lessons
- Additional lessons may be required if minimum standards are not met.

2. Student Feedback

Instructors provide feedback during each lesson, highlighting strengths and areas for improvement.

A short 5-minute break may be taken during lessons.

3. Vehicle for Road Test

- Road test vehicle is not included in standard packages.
- Charges apply unless included in a full package.
- Free one-time car rental applies only when purchasing a full package together.
- No refunds if the vehicle is not used.
- Additional hours added later do not qualify for free vehicle use.

4. Completion Time

- Driving hours must be completed within 6 months of registration.
- Completion is allowed up to 2 years with a \$100 penalty fee.

5. Learning Mode Changes

- Switching from in-person to online: \$100 fee
- Switching from online to in-person: \$50 fee
- Re-enrollment for incomplete online course: \$100

6. Records & Certificates

- Student records are maintained for 2 years only.
- Duplicate certificates cost \$50.
- The school is not responsible for records after 2 years.

7. Driving Lessons & Conduct

- Lessons are conducted only in school vehicles.
- Students must maintain proper hygiene.
- Clothing with animal hair is not allowed.
- Lessons may be cancelled if conditions are not met, and charges will apply.

8. Lesson Cancellation Policy

- Minimum 48 hours notice required.
- Late cancellations will result in a \$50 fee.

9. Scheduling Changes

The school may reschedule lessons in case of emergencies with prior notice.

10. Pick-Up & Drop-Off

- Pick-up and drop-off locations must match registration details.
- Any changes must be discussed in advance.
- Students must be ready 5 minutes before lessons.
- Students must arrange transport for in-class sessions.

11. Traffic Violations

Students are responsible for any fines or violations during lessons or tests.

12. Audio/Video Recording

All lessons may be recorded for safety and training quality purposes.

Privacy Policy GPS Driving School

1. User Details We Collect

Your interaction with our website, services, or advertising may involve data collection:

- **Personal Information:** Your name, phone number, email, age for eligibility, and Edmonton location.
- **Usage Data:** Data about your website experience, including visited pages and cookie-based tracking.
- **Social Media Information:** Comments, enquiries, or messages sent via Facebook, Instagram, or similar channels.

2. How Your Data Is Used

What We Do With Collected Data:

- Respond to your enquiries about driving lessons and services
- Schedule and manage driving lesson bookings
- Promote our services and special offers
- Improve our website, ads, and overall customer experience
- Meet any legal or regulatory requirements

3. Sharing of Information

GPS Driving School does not transfer or trade your personal information. Data may be shared only when required in restricted cases:

- **Instructors:** For scheduling and delivering driving lessons
- **Service Providers:** Secure third-party systems such as booking or communication platforms
- **Legal Authorities:** When required by law or legal processes

4. Social Media & Advertising

- Our Facebook and Instagram advertising may rely on cookies and tracking tools for performance analysis.
- These tools help us understand user engagement and improve our marketing efforts.
- You can personalize your ad experience through your social media settings.

5. Your Data Rights

You have full right to:

- Request to view your personal data
- Request updates or changes to your stored information
- You can request your data be deleted
- You can discontinue marketing communications whenever you want

To proceed with your rights, please reach out using the details provided below.

6. Data Security

Your personal information is protected by encryption methods and secure storage infrastructure.

7. Contact Us

For further information about this Privacy Policy or how your data is handled, please contact:

GPS Driving School

[6113 167A Ave NW Edmonton, AB T5Y 0K7](https://www.google.com/maps/place/6113+167A+Ave+NW+Edmonton,+AB+T5Y+0K7)

Phone: [780 803 2179](tel:7808032179)

Email: gpsdrivingveg@gmail.com

Refund Policy

1. Driving Lessons Refund

- If lessons have started, \$50 per hour + GST will be deducted.
- Remaining balance will be refunded based on package pricing.

2. Classroom Training Refund

- If classroom training has started or completed, \$100 will be deducted.

3. Administration Fee

- A \$50 administration fee will be deducted from all refunds.

4. Course Withdrawal

- Remaining balance will be refunded after applicable deductions.

5. Time Limit for Refund

- Courses must be completed within 6 months.
- No refunds will be issued after this period.